



**Corporate
Plan Actions**
incorporating
**Corporate Risk
Register**
2010/11

Corporate Priority	Proposed Corporate Plan Actions	Sub Actions	SMB Indicators	Proposed Corporate Risks
FINANCE	To continually improve financial management and ensure the Council remains financially sound	2009-10 Budget 2010-11 Budget Medium Term Financial Strategy	Amount of spend against budget	<p>The council does not make sufficient progress against savings targets identified in the MTFS to achieve the necessary savings</p> <p><i>and</i></p> <p>Council fail to make sufficient provision to cover the Landsbanki deposit</p>
	Deliver effective and sustainable procurement and asset management	Procurement Asset Management	Finance criteria in the UoR inspection	<p>Procurement and asset management activities do not add value to the organisation (i.e. UDC assets are not utilised at an acceptable level)</p>
	Increase the emphasis on demonstrable value for money	Value for Money		<p>Services may perform well but at a relatively high cost to the authority</p>

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PARTNERSHIPS	Implement the partnerships and service devolutions set up and identified in 2009/10. Actively seek opportunities for delivering services in partnership, with or by, 3rd parties and/or devolving service provision and developing shared service provision	Shared services Outsourcing Devolution of services	Amount of savings from shared services	Appropriate Shared service/outsourcing opportunities do not materialise, therefore reducing the chances of lowering expenditure and improving services and Risk that partnerships do not deliver intended outcomes
	To actively lead Uttlesford Futures and contribute to the delivery of the local area agreement	Local Area Agreement	Council-led Sustainable Community Strategy actions completed on time LAA	High quality and better value for money services are not realised through the implementation of the LAA
	To work in partnership to improve the safety, health and well-being of our communities particularly to meet the needs of those affected by the current recession	Strategic Assessment and Anti-Social Behaviour Strategy Reducing Crime & Disorder in partnership with the police and others Supported Housing Homeless Accommodation Housing Stock	Housing	The public perception is that the council is not seen to be actively supporting the community via its corporate priorities and actions
	To improve access to affordable sport, leisure and cultural activities	Leisure Connection Sports Outreach Saffron Walden Museum		Community access to affordable sport, leisure and cultural activities are limited or non-existent

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PEOPLE	Encourage community participation through effective consultation and engagement	Consultation Committee Structure Constitution		Council do not involve key stakeholders in their decision making processes
	Improve customer care and access to services	To improve customer care in all aspects of the Council's work Electronic Document Management		Unable to manage customer expectations and keep pace with technological developments
	Maintain a high level of corporate governance and standards	Performance Management Council Management External Inspection and Challenge Scrutiny Customer Feedback management	Reduce the number of upheld complaints	Failure to embed sound governance principles or provision of poor services through deficient management and/or decision making processes
	Develop and maintain a motivated and high performing workforce	Mobile and home working Human Resources/Workforce Strategy	Staff Satisfaction survey Staff that are up to date on performance reviews	The Council do not secure and develop staff capabilities required to deliver services to organisational requirements
	Embed further the principles of equalities and good health and safety throughout the organisation and beyond	Equalities Health & Safety Supporting Essex Safeguarding Children's Board through the work of Uttlesford Futures	Understanding of equalities Robust Health & Safety systems in place	Failure to embed the principles of Equality and Diversity and Health and Safety throughout the authority leading to increased risk of legal action

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ENVIRONMENT	Oppose further expansion of Stansted Airport	Stansted Airport		The perception of the community is that the Council's opposition to airport expansion may be ineffective
	Manage the development and delivery of Affordable Housing for local people	Local Development Framework Affordable Housing Empty Homes		Failure to accommodate growth and ensure local housing needs
	Develop sustainable communities by protecting and encouraging local facilities	Economic Development		The perception of the community is that the Council is not doing enough to influence the provision of viable local facilities
	Develop energy efficiency policies to reduce our carbon footprint and assist with fighting fuel poverty	Home Energy Climate Change Strategy Environmental Policy Emissions	% change of CO2 equivalent	Inappropriate policies may fail to reduce the number of low energy efficient homes in the community and increase fuel poverty
	Improve environmental management of, and enforcement against, environmental crime	Keeping our streets and spaces clean Keeping our streets and spaces safe	Number of returned visits to missed bins Improved street and environmental cleanliness (levels of graffiti, detritus and fly-posting)	Potential for more cases of environmental crime leading to increased pressures on enforcement and other service areas and possible complaints
	Minimise waste	Service refinement	% of household waste recycled and composted	Risk of increased costs to both authority and residents and potential increase in land-fill requirements within the district